

# SANTHEEPPA A

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## SUMMARY

Aspiring Data Scientist proficient in Python, machine learning, and data analysis. Experienced in building predictive models for customer churn and sentiment analysis. Strong problem-solving skills with hands-on experience in feature engineering and model deployment using Streamlit.

## CERTIFICATIONS

**BCG - Data Science Job Simulation** January 2025  
*Forage*

**Diploma in Data Science** July 2024 - December 2024  
*LIVEWIRE (For Live Careers)*

**Python Course on Multiple Languages** November 2023 - December 2023  
*GUVI & IITM Pravartak Technologies Foundation*

## TECHNICAL SKILLS

<b>Programming Languages:</b>	Python
<b>Data Science &amp; ML:</b>	NumPy, Pandas, Scikit-learn, Streamlit, Machine Learning Algorithms
<b>Data Visualization:</b>	Matplotlib, Seaborn
<b>Tools:</b>	Jupyter Notebook, Visual Studio Code, PyCharm, GitHub
<b>Core Competencies:</b>	Data Analysis, Feature Engineering, Statistical Analysis, Data Preprocessing
<b>Soft Skills:</b>	Problem-Solving, Critical Thinking, Communication, Teamwork, Adaptability

## PROJECTS (ALL AVAILABLE ON GITHUB)

**FeelFusion: Brand Sentiment Analyzer** GitHub Repository Link

- Built a **Streamlit-based sentiment analysis tool** to classify customer reviews as positive or negative.
- Supported **single-review analysis** and **batch processing** from CSV, Excel, or text files.
- Performed **data preprocessing, EDA, and feature engineering** to enhance sentiment classification.
- Trained and evaluated **Random Forest (94.5%), XGBoost (94.1%), and Decision Tree (92.4%)** models.
- Deployed using **Streamlit**, enabling businesses to monitor brand sentiment in real time.

**Banking Churn Predictor** GitHub Repository LINK

- Developed a **machine learning model** to predict **customer churn** in the banking sector.
- Identified **Total Products, Age, IsActiveMember, Gender, and Geography** as key churn indicators.
- Achieved **90% training accuracy** and **85% testing accuracy**, ensuring strong generalization.
- Optimized for **high F1 Score (0.8), recall, and precision** for balanced churn prediction.
- Provided **customer retention insights** to minimize revenue loss.

## EDUCATION

**Ranipettai Institute of Technology, Vellore District** June 2018 - July 2021  
*Diploma in Computer Engineering (83%)*